

Haven Banks Outdoor Education Centre

Equipment Hire

Conditions of Hire:

- The hirer confirms that he/she can competently swim a minimum of 25 metres unaided and that he/she will wear a personal floatation device (PFD) at all times. These will be supplied for all participants.
- The hirer confirms that he/she does not suffer from any medical condition, or that he/she is not taking any medication/drugs, that could affect their ability to partake in the water-based paddling activity.
- The hirer agrees to only use the subject of hire and equipment in the manner described by Haven Banks Outdoor Education Centre and to use them on the Exeter Ship Canal and River Exe between Mill on the Exe and the yellow buoys above Trews Weir.
- The hirer acknowledges and agrees that the equipment is in good condition in all aspects, and undertakes not to misuse it and to return it with all accessories in the same condition as when received.
- The hirer will immediately notify Haven Banks Outdoor Education Centre in the event of any loss, theft or damage of the equipment.
- The hirer shall cover Haven Banks Outdoor Education Centre in respect of all cost, claims, expenses and demands which it may suffer or incur, and which may arise directly or indirectly out of the use of the equipment during the period of hire.
- The hirer acknowledges that by taking advantage of Haven Banks Outdoor Education Centre offer on the use of their boats and/or equipment, whether on a hire bases, and you cause damage to the said boats and/or equipment, whether by your negligence, deliberate or accidental actions that by signing this agreement you agree to pay for any damages to the boats or equipment or the full price for the replacement of the boats or equipment, if lost, stolen or damaged beyond repair.
- The hirer understands that Haven Banks Outdoor Education Centre or its employees do not accept responsibility for any loss, damage, or injury suffered by persons and/or their property arising out of, or during the course of activities whilst hiring. Haven Banks Outdoor Education Centre also will not accept any liability for, damage or injury suffered to any person or persons and/or property by your actions, be these said actions accidental or of a deliberate nature.
- **Insurance** - Haven Banks Outdoor Education Centre confirms that it is covered by public and employers liability insurance; however we offer no insurance cover regarding personal accidents to individuals that may occur during the term of this hire agreement. In your own interest Haven Banks Outdoor Education Centre activities involve an element of risk; you are strongly advised to take out insurance cover against accident, emergency rescue, and personal injury, loss of luggage, equipment damage and cancellation.
- Haven Banks Outdoor Education Centre reserves the right to refuse or immediately terminate a hire. The disclosure of the reason for this action will be entirely at Haven Banks Outdoor Education Centre's discretion.

Hire Information.

Our intention is that as a hire customer of Haven Banks Outdoor Education Centre you should have a really enjoyable paddling session and to help you achieve this we would like you to adhere to these conditions and recommendations.

Where to go and safe areas to paddle.

Please stay within the Exeter Canal or the River Exe between the Mill on the Exe and the yellow buoys above Trews Weir. (See Map).

Do not attempt to paddle up to or over any weirs. You will be in breach of your agreement with us and you will be putting yourself and others people's lives at risk. Both weirs are powerful even in low water so please don't venture too close. If you are in any doubt of any geographic location please ask us for confirmation.

A 2 hour hire is usually enough time for most people to reach the Double Locks and get some refreshments and return within your hire period.

For experienced paddlers, a full day hire from 10am – 4.30pm can be enough time for some to reach the Turf Locks Inn at the far end of the canal and return, approximately a 12 mile round trip.

Haven Banks is unable to provide assistance for hirers who are finding the conditions difficult. Please take the wind, wind direction and weather conditions in to account before you set out on your journey.

Please be back on time or an additional charge will be incurred. For full day hire all boats must be back by 4.30pm.

Please note: For security purposes we will require you to bring a form of personal identification: This can be: a valid passport, a full UK driving licence, valid credit or debit cards, an armed forces ID card, or other international ID cards are also accepted. These must be presented on arrival when a hire agreement must also be signed.

Please paddle within your capabilities.

- **Buoyancy Aids/Personal Floatation Device (PFD)**

For your safety, please wear the buoyancy aids provided when you are on or near the water.

- **Recommended Clothing**

We recommend that you wear some kind of footwear, though not wellies, as there is sometimes glass around near the pubs. It is also safer for re-entry to your boat as the banks can be slippery at all times of year. Please wear suitable clothing for the weather conditions.

- **Children**

All under 18's must be accompanied by an adult, on a one adult to a maximum of two children ratio.

- **Contact**

We highly recommend that you take a mobile phone with you as a means of contact if any problems arise. A waterproof plastic tub is provided for this exact purpose, there will also be an additional copy of this document, with our contact detail on and a map of the canoe loops. We are not responsible for any damage or loss of items placed in the tub.

- **Protecting the Hire Craft and Hired Equipment**

Please do not drag any boat, you will have been shown how to lift and carry these, if in any doubt please ask for assistance. Please keep paddles with the craft and avoid abrading the buoyancy aid on rough surfaces or sitting on them (this damages the foam).

You are responsible for the craft while it is in your care for the hire period. Do not leave it unattended or out of site. Take your paddles and buoyancy aids with you wherever you go and keep the boat in sight at all times.

- **Wildlife**

Please respect all wildlife, and take special care regarding swans and waterfowl especially at breeding times.

- **Other Water Users**

Again please respect other users and in the case of motor boats or professional water users (including racing kayaks and rowers) please **keep well clear and to the right** when they are approaching. If you suffer any problems with abuse or potentially dangerous activities please do not hesitate to report this to us. Give anglers space and watch out for lines.

- **Alcohol**

We strongly advise that you or anyone with you on the water does not consume alcohol. Users should use the same common sense with alcohol as if driving.

- **Help or Emergency**

If you or anyone with you is in need of serious non-urgent help please call us on 01392 400150. In the event of illness, injury or life threatening incidents please immediately call the emergency services on 999 with details of the incidents and your location and that you have a hired craft from Haven Banks Outdoor Education Centre. Please then notify us that the emergency services have been contacted and we will endeavour to provide additional assistance.

Hire Charges

Item	Included	2 Hours	4 Hours	*Full Day
Single Sit-on-Top Kayak	1 x Single Sit-On-Top Kayak.	£18.00	£30.00	£40.00
Double Sit-on-Top	1 x Double Sit-On-Top Kayak	£20.00	£40.00	£48.00
2 Seat Canoe	1 x 2 Seat Open Canoe	£25.00	£40.00	£50.00
3 Seat Canoe	1 x 3 Seat Open Canoe	£27.50	£42.00	£55.00
Stand Up Paddleboard	1 x Stand Up Paddleboard	£18.00	£30.00	£40.00
Adult Mountain Bike	1 x Adult Mountain Bike	£12.00	£15.00	£30.00

All water craft include buoyancy aids and paddle. Helmets are provided for bike hire

***Full Day Hire based from 10.00am- 4.30pm.**



HAVEN BANKS
OUTDOOR EDUCATION CENTRE



Haven Banks Outdoor Education Centre Equipment Hire



I confirm I have read the Terms and Conditions of hire from Haven Banks Outdoor Education Centre.

Hire Period/Time:

Return Time:

Name of Hirer:

Address:
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Home Telephone: Mobile Telephone:

Hired Equipment:.....

Form of Security Deposit:.....

Signed by the Hirer: Date:.....

Haven Banks Outdoor Education Centre, Haven Road, Exeter, Devon, EX2 8DP.
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